

Name and address of Insured

Insured's Name
 Insured's Mailing Address
 Insured's Mailing City , Insured's Mailing State
 Insured's Mailing Zip Code

Effective Date Effective Date

Policy no. Policy Number

Issued by Issuing Company

a stock insurance company

incorporated in Issuing Company State

Policy period Inception Date to Expiration Date

If you have any questions, please contact

Name

Street Address

City , State Zip Code

Telephone Number

To Our Valued Customer:

We are pleased to enclose the renewal of your Colorado *Masterpiece*® policy. In recent years Colorado wildfires have become a greater concern with increased building development near forest lands and the protracted drought affecting parts of the state. Colorado is also one of the most hail-prone states in the United States.

To help more effectively manage these risks, we are introducing new homeowner premium discounts and surcharges along with wind or hail deductibles which recognize the critical role a home's roof covering plays in protecting it from wildfires and wind and hail damage.

These changes apply to certain houses covered by either our Deluxe House or Vacation Home House Coverage in the state of Colorado. Not all changes apply to houses in all parts of the state.

(Note: several of the terms used below are defined in the attached supplement for your reference)

I. New Roof Covering Class Discounts

Your homeowners policy may be eligible for a 10% or 15% premium discount if your home's roof covering:

- . Meets roofing industry standards for impact resistance such as Underwriters Laboratory Standard 2218 for flexible and rigid roof materials, or
- . meets Factory Mutual Standard 4473 for rigid materials only, and
- . is assigned a Class 3 or Class 4 impact resistance rating.

Each of these impact resistance standards assign an impact resistance class rating from Class 1 through Class 4. Roof coverings assigned a Class 3 (10% discount) or Class 4 (15% discount) rating are more impact resistant.

If your roof covering meets the criteria above, please notify your agent. The appropriate discount will be applied to your policy and a *Colorado Roofing Installation Information and Certification* form will be mailed to you.

The form must be completed and signed by an authorized representative of a roofing company or a licensed contractor and returned back to Chubb within 45 days following our application of the roof covering class discount. Otherwise, the discount will be removed from your policy.

continued on the next page

II. New Wood Shingle/Wood Shake Roof Surcharges

For customers with houses having certain types of wood shingle/wood shake roofs, your homeowners policy may be subject to a surcharge of 5% or 10%, depending upon where the house is located:

- . A 5% roof surcharge will apply if your house is located in the following counties: *Baca, Bent, Cheyenne, Crowley, Elbert, Kiowa, Kit Carson, Lincoln, Logan, Morgan, Otero, Prowers, Phillips, Sedgwick, Washington and Yuma.*

Exception: If your house qualifies for one of the new roof covering class discounts outlined in item (I.) above, this roof surcharge will not apply.

- . A 10% roof surcharge will apply if your house is located in a county not listed above.

However, neither of these roof surcharges applies if your roof covering is Class A wood–fire resistive and meets the requirements determined by Uniform Building Code Standard 32–7 and Underwriters Laboratories Test UL–790.

If your roof covering meets these criteria, please notify your agent. Your agent will add the applicable roof covering information to your policy, removing the roof surcharge and a Colorado Fire–Resistive Wood Roofing Installation Information and Certification form will be mailed to you.

The form must be completed and signed by an authorized representative of a roofing company or a licensed contractor and returned back to Chubb within 45 days of our removal of the surcharge. Otherwise, the surcharge will be reapplied to your policy.

III. Mandatory Wind or Hail Deductible Changes for Homes with Wood Roof Coverings in 16 Counties

Today, a mandatory wind or hail deductible applies if your home is located in Baca, Bent, Cheyenne, Crowley, Elbert, Kiowa, Kit Carson, Lincoln, Logan, Morgan, Otero, Prowers, Phillips, Sedgwick, Washington or Yuma counties.

For customers with houses in these counties that have wood shingle, wood shake or wood fire–resistive roof coverings, the following new criteria apply.

A mandatory 2% wind or hail deductible will apply if your roof covering is wood shingle/wood shake or wood–fire resistive. However, the wind or hail deductible can remain at 1% if your home's roof covering:

- . meets impact resistance classifications of Class 3 or Class 4 as defined in Underwriters Laboratory Standard 2218 for flexible and rigid roof materials, or
- . meets Factory Mutual Standard 4473 for rigid materials only.

If your home qualifies for a 1% wind or hail deductible, you have the option to increase it to 2% which may qualify your policy for a premium discount.

For customers insuring a house with a non–wood roof covering located within the 16 counties listed above, a mandatory 1% wind or hail deductible continues to apply. You have the option to increase your wind or hail deductible to 2% which may qualify your policy for a premium discount.

continued on the next page

IV. Optional Wind or Hail Deductibles Available for Houses –rest of state

Optional wind or hail deductibles are available if your house is located in a county not listed above.

V. Your home may qualify for additional discounts

There are many discounts already available to Colorado homeowner customers for loss prevention measures and certain risk characteristics including: homes equipped with a central station burglar and fire alarm, homes located in a gated community, and homes loss free for three or more years. We also offer Portfolio Discounts when you have Valuable Articles on the same policy as your home or if your automobiles are also insured by Chubb.

If you have any questions regarding your home's qualification for the premium discounts, surcharges, or deductibles described, please contact your agent or broker.

Thank you for insuring through Chubb.

Customer Relations Manager
Chubb Personal Insurance
866-324-8222

Financial Strength and Exceptional Claim Service

www.chubb.com/personal E-mail: customercare@chubb.com

Chubb Group of Insurance Companies ("Chubb") is the marketing name used to refer to the insurance subsidiaries of The Chubb Corporation. For a list of these subsidiaries, please visit our website at www.chubb.com. Chubb Personal Insurance (CPI) is the personal lines property and casualty strategic business unit of Chubb & Son, a division of Federal Insurance Company, as manager and/or agent for the insurers of the Chubb Group of Insurance Companies. Actual coverage is subject to the language of the policy. Chubb, Box 1600, Whitehouse Station, NJ 08889-1600

Auto · Home · Jewelry · Art · Antiques · Liability · Yacht · Collector Car

Colorado *Masterpiece*® Deluxe House and Vacation Home House

Supplement to Customer Letter

**Roof Covering Class Discounts
New Wood Shingle/Wood Shake Roof Surcharges
Wind or Hail Deductibles**

Glossary of Roof Covering Standards and Classifications

Impact Resistance

Underwriters Laboratory Standard 2218 (UL 2218) is a national standard for roof impact resistance rating primarily flexible roof materials, based on their resistance to impact testing with steel balls simulating 90-mph hailstones of varying sizes.

Factory Mutual Standard 4473 (FM 4473) is a national standard for roof impact resistance rating primarily rigid roof materials based on their resistance to impact testing with frozen ice balls having the equivalent energy of free falling hail stones.

Both of these impact standards assign an impact resistance class rating from Class 1 through Class 4. Class 3 and Class 4 ratings represent the more impact resistant materials.

Fire Resistance

Class A Wood Fire-Resistive roof coverings are effective against severe fire test exposures. Under such exposures, roof coverings of this class afford a **high degree** of fire protection to the roof deck, do not slip from position, and are not expected to produce flying brands.

Under severe fire test exposures, Class A coverings are superior to Class B and Class C coverings which provide moderate and light degrees of fire protection, respectively.

Uniform Building Code Standard 32-7 defines parameters and building requirements for the installation of fire resistive roof coverings.

Underwriters Laboratories Test UL-790 identifies requirements for fire resistance performance of roof coverings. These requirements apply to roof coverings being installed either over combustible or non-combustible roof decks.