



Now, your clients can consolidate their bills in just 3 easy steps!

At Chubb, we always look for ways to do more for our clients. That is why we are now giving our clients more control over how and when they receive their bills.

Many clients have multiple policies that are billed separately. In most cases, these policies can be combined under one bill. However, to combine policies into one bill previously required the client to call you or the Chubb Customer Care Team. Not anymore! We've just made this process much easier!

As of today, clients can customize their billing online, in just 3 easy steps. They can identify the policies they want billed together, select their payment plan, and submit their request. An email confirmation will be sent once the consolidation has been completed.

One bill offers many benefits

- Go green and reduce clutter
- Less payments are easier to track and require fewer installment fees
- Clients control the policies they want billed together (or separately)

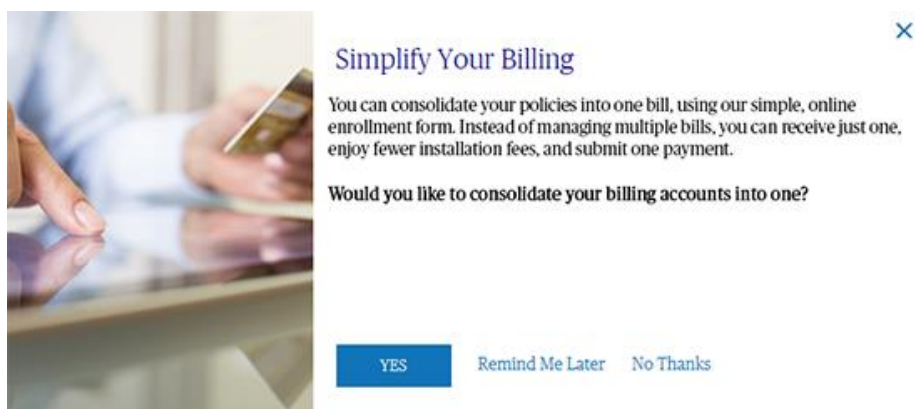
Who is eligible?

At this point, all Masterpiece policies, as well as Recreational Marine policies effective February 1, 2018 or later*, will be offered bill consolidation. Over the next year or so, as we complete our migration into one billing system, all other clients will become eligible for this feature.

**Existing Recreational Marine policies will become eligible for this feature on the date of their renewal, starting with renewals effective February 1, 2018 and later.*

The process is simple

If your clients' policies are eligible for Account Bill, a window will appear with the option to consolidate billing when they access the billing page.





Step 1: Clients select the bills/policies they want to consolidate. While all eligible billing accounts will be preselected, your clients can deselect any they don't want to include. Accounts not eligible for consolidation will also be noted.

Step 2: Clients then select a payment plan.

Step 3: They'll update or provide contact information and click "Continue."

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Home

Policies

Billing

Claims

Solutions

Notifications

LOGOUT

Billing Consolidation Request

Complete the 3 steps below, validate your information and then submit your request. Easy as 1,2,3.

Step 1: Bills to be consolidated

Selected bills will be included.

	Policies	Account Number
<input checked="" type="checkbox"/> Include this bill	Our Home Policy Policy#1111111101	11111111001P
<input checked="" type="checkbox"/> Include this bill	Jane's Car Policy Policy# 1111111102	11111111002P

Step 2: Payment Plan

Select the payment plan for your account

☐ Full Pay ☐ Semi-Annual ☐ Quarterly ☐ Monthly

Step 3: Contact Information

Verify and update your contact information if needed. Contact information will be used if we have questions about your request.

Jane Doe (Update)

Email: JaneDoe@email.com

Mobile: (999) 999-9999

Phone: (888) 888-8888

Continue

Cancel

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HELP/FAQS

FEEDBACK

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A confirmation screen will provide an overview of their selections. If everything looks correct, they can click "Submit Request" to complete.

Home
 Policies
 Billing
 Claims
 Solutions
 Notifications

LOGOUT

Billing Consolidation Request

Request Summary

Bills to be consolidated into one:

Policies	Account Number
Our Home Policy Policy# 1111111101	11111111001P
Jane's Car Policy Policy# 1111111102	11111111002P

Desired Payment Plan:
 Quarterly

Submit Request

Edit Request

Cancel

Contact Information

Jane Doe
 ✉ JaneDoe@email.com
 📞 (999) 999-9999
 ☎ (888) 888-8888

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HELP/FAQS

FEEDBACK

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After clicking "Submit Request" the client will receive a pop-up notification indicating the request has been submitted for processing.

Thank You

Your request has been submitted and will be reviewed and processed within 3 to 5 business days. An email will be sent to JaneDoe@email.com upon completion.

OK



Have questions?

If you have any questions about this new feature, please contact the Chubb Customer Care team at (866) 324-8222 from 8:00 a.m. to 8:00 p.m. (ET) Monday through Friday.

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