



We've enhanced Masterpiece Real-Time to Make it Easier for You to Select the Writing Company!

At Chubb, we are continually looking for ways to help you grow and manage your business. That's why we are pleased to let you know about a great new enhancement we've made to the Writing Company selection in Masterpiece Real-Time. These changes will make it easier for you to identify the appropriate writing companies for a particular state and line of business. Below are the changes we've recently made:

- There is a new **Enter Risk Location Information** screen that will capture:
 - a. Risk State
 - b. Line of Business
- Based on the information entered on the new screen, Masterpiece Real-Time will filter the available Writing Company selections on the **Enter Writing Company And Details** screen and only display the applicable Writing Companies for the state and line of business you selected.

Following are screen prints of the new screen flow so you can become familiar with this new enhancement.

We are happy to invest in ways to make it easier for you to do business with us. Therefore, we will continue to look for ways to bring you the best tools, options, and services in the industry. Thank you for your continued support of Chubb Personal Risk Services.

Have questions?

Contact Agency Support at 1-866-324-8222, Option 1

Select Masterpiece or Specific Policy Type.

Enter the “Effective Date” and your “Producer Code” and select “Next”.

Masterpiece Real-Time: 14795540 Screen ID: 204

CHUBB® Personal Risk Services

Policy Homes Valuable Articles Vehicles Excess Watercraft

Feedback Help FAQs
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Need Help? 1-866-324-6222

Enter Policy Information

1. Select Masterpiece

or Specific Policy Type

- ☒ Masterpiece
- ☐ California Auto
- ☐ California All Other Lines
- ☐ New York Auto
- ☐ North Carolina Excess and FP
- ☐ Texas Homeowners
- ☐ Texas Homeowners And PAF
- ☐ Texas PAF

2. Select Type of Transaction

☒ New Line

3. Enter Policy Specifics

Effective Date: MMDDYYYY

Expiration Date: MMDDYYYY

Date Received: MMDDYYYY

Producer Code:

(Enter 5 digit code; 3 digit subcode is optional)

New Screen: **Enter Risk Location Information**

Masterpiece Real-Time: 1479475001 Screen ID: 259

CHUBB® Personal Risk Services
Term: 05/10/18 - 05/10/19; NL BR 05/10/18 Vers 1

Policy Homes Valuable Articles Vehicles Excess Watercraft

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Need Help? 1-866-324-8222

Enter Risk Location Information

Number: 0000000000

Name: CHUBB CUSTOMER CENTER OF FEDERAL INSURANCE COMPANY

Risk State:

Line Of Business:

Alaska
Alabama
Arkansas
Arizona
Colorado

Next >>

Error Review
Save Policy
Rate Policy
Close Policy
Trouble Policy

Select the Risk State from the dropdown list

Masterpiece Real-Time: 1479555801 Screen ID: 259

CHUBB® Personal Risk Services
Term: 05/14/18 - 05/14/19; NL BR 05/14/18 Vers 1

Policy Homes Valuable Articles Vehicles Excess Watercraft

Feedback Help FAQs
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Need Help? 1-866-324-8222

Enter Risk Location Information

Number: 0000000000

Name: CHUBB CUSTOMER CENTER OF FEDERAL INSURANCE COMPANY

Risk State:

Line Of Business:

Homeowners
Valuable Articles
Vehicles
Excess

Next >>

Error Review
Save Policy
Rate Policy
Close Policy
Trouble Policy

Select Line of Business from the dropdown list

If you selected a *Specific Policy Type* on the **Enter Policy Information** screen, “Risk State” and “Line of Business” will be prepopulated on the **Enter Risk Location Information** screen.

Example: New York Auto

Masterpiece Real-Time: 14795574 Screen ID: 204

CHUBB® Personal Risk Services

Policy Homes Valuable Articles Vehicles Excess Watercraft Need Help? 1-866-324-8222

Enter Policy Information

1. Select Masterpiece or Specific Policy Type

- ☐ Masterpiece
- ☐ California Auto
- ☐ California All Other Lines
- ☒ New York Auto
- ☐ North Carolina Excess and FP
- ☐ Texas Homeowners
- ☐ Texas Homeowners And PAF
- ☐ Texas PAF

2. Select Type of Transaction

- ☒ New Line

3. Enter Policy Specifics

Effective Date: 05/14/2018 MMDDYYYY

Expiration Date: 05/14/2019 MMDDYYYY

Date Received: 05/14/2018 MMDDYYYY

Producer Code: [] []

(Enter 5 digit code; 3 digit subcode is optional)

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Error Review
Save Policy
Rate Policy
Close Policy
Issue Policy

Both Risk and Line of Business are populated

Masterpiece Real-Time: 1479557401 Screen ID: 259

CHUBB® Personal Risk Services

Policy Homes Valuable Articles Vehicles Excess Watercraft Need Help? 1-866-324-8222

Enter Risk Location Information

Number: []

Name: []

Risk State: New York Line Of Business: Vehicles

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Error Review
Save Policy
Rate Policy
Close Policy
Issue Policy



After selecting “Next” the **Enter Writing Company And Details** screen is presented.

Masterpiece Real-Time: 1479557401 Screen ID: 206

CHUBB® Personal Risk Services

Term 05/14/18 - 05/14/19; NL Eff 05/14/18 Vrsn 1

Policy Homes Valuable Articles Vehicles Excess Watercraft

Enter Writing Company And Details

Effective Date: 05/14/2018 Expiration Date: 05/14/2019

Date Received: 05/14/2018 MMDDYYYY Date Requested: 05/14/2018 MMDDYYYY

Writing Company: [Dropdown]

Writing Company Guidelines

☐ VIP

☐ Family Office

☒ Telephone Request

Transaction Description: [Text Field]

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Error Review
Save Policy
Rate Policy
Close Policy
Issue Policy

Only the applicable Writing Companies for that State and Line of Business will be displayed in the dropdown.

Masterpiece Real-Time: 1479559901 Screen ID: 206

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Term 05/14/18 - 05/14/19; NL Eff 05/14/18 Vrsn 1

Policy Homes Valuable Articles Vehicles Excess Watercraft

Enter Writing Company And Details

Effective Date: 05/14/2018 Expiration Date: 05/14/2019

Date Received: 05/14/2018 MMDDYYYY Date Requested: 05/14/2018 MMDDYYYY

Writing Company: [Dropdown]

Writing Company Guidelines

☐ VIP

☐ Family Office

☒ Telephone Request

Transaction Description: [Text Field]

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Error Review
Save Policy
Rate Policy
Close Policy
Issue Policy

The list of Writing Companies will be filtered to only display what you can select. If the State and Line of Business has just one applicable company, only one will display.

Masterpiece Real-Time: 1479557401 Screen ID: 206

CHUBB® Personal Risk Services

Term 05/14/18 - 05/14/19; NL EF 05/14/18 Vrsn 1

Policy Homes Valuable Articles Vehicles Excess Watercraft Need Help? 1-866-324-8222

Enter Writing Company And Details

Effective Date: 05/14/2018 Expiration Date: 05/14/2019

Date Received: 05/14/2018 MMDDYYYY Date Requested: 05/14/2018 MMDDYYYY

Writing Company: CHUBB NATIONAL INSURANCE CO

Writing Company Guidelines

☐ VIP

☐ Family Office

☒ Telephone Request

Transaction Description:

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Error Review
Save Policy
Rate Policy
Close Policy
Issue Policy

If you are not authorized to write in any Writing Companies available for the State and Line of Business selected, the dropdown will display “blank” and the you will receive the following message:

Masterpiece Real-Time Screen ID: 206

CHUBB® Personal Risk Services

Policy Homes Valuable Articles Vehicles Excess Watercraft Need Help? 1-866-324-8222

Enter Writing Company And Details

Effective Date: 03/27/2018 Expiration Date: 03/27/2019

Entry Date: 03/27/2018 MMDDYYYY Date Requested: 03/27/2018 MMDDYYYY

Writing Company: Blank

Lloyds Rate Level:

Writing Company Guidelines

You don't have access to any writing company(s) for the state and the line of business chosen. Please contact your PRS Business Development Manager to discuss possible appointment in the appropriate writing company.

Next Button is not available Select Close Policy

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For Agents

Error Review
Save Policy
Rate Policy
Close Policy
Issue Policy

You don't have access to any writing company(s) for the state and the line of business chosen. Please contact your PRS Business Development Manager to discuss possible appointment in the appropriate writing company.

Next Button is not available Select Close Policy

If you have access to some, but not all of the writing companies in a particular state, the list displayed will be a partial list. You will be allowed to continue, but will receive the following message:

Masterpiece Real-Time: 1479581801 Screen ID: 206

CHUBB® Personal Risk Services

Term 05/14/18 - 05/14/19; NL Eff 05/14/18 Vran 1

Policy Homes Valuable Articles Vehicles Excess Watercraft

Enter Writing Company And Details

Effective Date: 05/14/2018 Expiration Date: 05/14/2019

Date Received: 05/14/2018 MMDDYYYY Date Requested: 05/14/2018 MMDDYYYY

Writing Company:

Writing Company Guidelines

* Additional writing companies may be available for this state. For a full list please review the Writing Company Guidelines and contact your PRS Business Development Manager for the best option to write your business with Chubb.

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The rest of the Masterpiece Real-Time screen flow remains the same.

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at new.chubb.com. Insurance provided by ACE American Insurance Company and its U.S. based Chubb underwriting company affiliates. All products may not be available in all states. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued. Surplus lines insurance sold only through licensed surplus lines producers. Chubb is the world's largest publicly traded property and casualty insurer. With operations in 54 countries, Chubb provides commercial and personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance and life insurance to a diverse group of clients. Chubb Limited, the parent company of Chubb, is listed on the New York Stock Exchange (NYSE: CB) and is a component of the S&P 500 index. Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services.