

Chubb Personal Risk Services      O 1+866.324.8222 (option 1)  
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U.S.A.

November 9, 2018

CHUBB®

Dear Valued Partner:

As part of the Masterpiece Real-Time® (MPRT) Quote Optimization initiative, over the past several months you may have noticed that we have made various minor enhancements to the system to help promote optimal and accurate quoting. These enhancements include new and revised informational messages, Help Text and other minor improvements. In continuing with this effort, we have made additional similar enhancements as well as the following changes to the Select Residence Credits Screen to be effective November 16, 2018.

ISO Protection Class (PC) Conversion Chart Link

A button has been added next to the Fire Station and Fire Hydrant check boxes. Clicking on it will open a new reference chart to assist users in converting ISO Protection Class into Yes/No selections for the distance to Fire Station and Fire Hydrant fields.

Please note that information contained in the reference document is preliminary, for reference only and subject to change without notice. Final decisions on acceptability of fire protection are subject to a qualified Chubb home assessment.

Suburban Rating Credit – Reviewed Towns Link

A button has also been added next to the Suburban Rating Credit check box (in applicable states). Clicking on it will open a direct link to the My Resources website, providing users with quick access to the "Suburban Rating criteria/pre-approved towns" reference document for each applicable state. When on the My Resources website, select a state in the State Information section. Then select the link to the "Suburban Rating Credit Information" document on the Guidelines and Manuals tab.

Masterpiece Real-Time U: 1957395801      Screen ID: 308

Personal Risk Services      Term 10/31/18 - 10/31/19; Endt Eff 10/31/18 Vrsn 1

CHUBB®      Policy      Homes      Valuable Articles      Vehicles      Excess Watercraft      Feedback      Help      FAQs

New Window      Announcements      Need Help? 1-866-324-8222

**Select Residence Credits**

Residence: House at Primary: 2 CRICKET LN, CHESTER TOWNSHIP, MORRIS county, NJ, 07930

☒ Fire Station Within 5 Miles      PC Chart

☒ Fire Hydrant Within 1000 Feet

☒ Central Station Burglar Alarm

☒ Central Station Fire Alarm

☐ Gated Community

☐ Gated Community Patrol Service

☐ Residential Sprinkler System

☐ Storm Shutters

☐ Suburban Rating Credit      Reviewed Towns

Portfolio Discount - Home with Auto

☐ Yes      ☒ No

Vehicle Policy #:

\* Policy # input not required for quote.

**Homes Pages**

Coverages

Residence Information

Residence Details

>Credits

Superior Credits

Home Tenure

Deductibles / Options

Miscellaneous

Customized Coverages

Additional Coverages

Credit Certificates

Error Review

Save Policy

Rate Policy

Close Policy

Issue Policy

<< Back      Next >>

For more information or if you have questions, please contact Agency Support at 1-866-324-8222, Option 1. We value your continued support, and thank you for partnering with Chubb.

Sincerely,

Chubb Personal Risk Services

[www.chubb.com](http://www.chubb.com)

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