



ePolicy™ From Chubb

The most convenient, practical and environmentally friendly insurance document in the industry

• Desk reference for agents and brokers •

Do not distribute to anyone outside of your office without express written permission from Chubb.

Making the world a greener place benefits all of us. That's why Chubb is proud to announce **ePolicy**, a new service that delivers policies and related documents directly to customer email in-boxes — dramatically enhancing the way insurance information is retrieved, reviewed and stored, while saving an estimated 1,000 trees each year.

What is ePolicy?

This complimentary program from Chubb is a fast and easy way to receive policy documents via email, instead of paper copies by regular mail.

How it works

Within a few hours after policy issuance, Chubb will email policy documents to your customer as a highly secure PDF attachment. To open the PDF, the customer simply enters the two-letter state abbreviation for the mailing address listed on the policy, plus the first five digits of the policy zip code (example: ny12345). The customer can then view, save or forward the **ePolicy**. There are no usernames or passwords to remember. It's that easy.

How to enroll your customers

As of Sept. 12, 2007, **ePolicy** will be available to *Masterpiece*® policyholders in most jurisdictions. Chubb offers the program automatically via email invitations to customers who are already registered online at www.chubb.com/personal. Or, you may choose to send your own email invitations, encouraging your Chubb customers to visit www.chubb.com/personal and click on "eServices" to enroll. Once enrolled, the customer will receive a paper confirmation within a few days. Chubb will not send additional documents via regular mail, except for those that are *required in paper format by law*. Enrolled customers may opt out of **ePolicy** at anytime.

It's safe and secure.

Chubb uses the most advanced security techniques to help protect an **ePolicy** at all times. And **ePolicy** is more secure than policy paper sent the traditional way, because it is encrypted.



Save precious time.

Once enrolled, your customers will receive their next policy and related documents as an **ePolicy** PDF within a few hours after issuance, instead of the customary few days later with traditional policy paper mailing. Customers can easily access **ePolicy** anytime, anywhere there is access to email... and get answers fast. And in the event of a claim, **ePolicy** offers convenience that is hard to beat. This can be especially critical following a loss in which personal paper files may have been damaged or destroyed.

It saves space.

Since **ePolicy** documents are available online, there is no need to clutter up the home or office with more paper. Of course, customers can request a paper copy from Chubb or print their own copy if needed.

Save trees... and more!

Encourage your customers to enroll in **ePolicy**. If just 20% of our policyholders participate, you'll help Chubb save an estimated **40 tons of paper** and nearly **1,000 trees each year**. You'll also help prevent these by-products of paper processing from polluting the environment:

- 46 tons of solid waste
- Small particles equal to 44 buses running for 1 year uninterrupted
- 227,608 pounds of greenhouse gases equal to 21 cars running for 1 year uninterrupted
- 763,800 gallons of waste water

Just imagine how much we could conserve if 100% of our customers participate....

Do your part. Promote ePolicy starting today.

Invite your Chubb customers to visit www.chubb.com/personal and click on "eServices" to enroll. To ensure uninterrupted policy delivery, advise customers to keep their email address current and add customercare@chubbelectronicdocs.com to their address books.

For more information

Call the Chubb Customer Care Team at 1.866.324.8222 (1.866eChubb2) or send an email to customercare@chubbelectronicdocs.com. Customers may learn more about **ePolicy** and take advantage of other online services from Chubb at www.chubb.com/personal.

You Want the Best? Go With Chubb.



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www.chubb.com/personal

Chubb refers to the insurers of the Chubb Group of Insurance Companies. Not all insurers do business in all jurisdictions. Chubb Personal Insurance (CPI) is the personal lines property and casualty strategic business unit of Chubb & Son, a division of Federal Insurance Company, as manager and/or agent for the insurers of the Chubb Group of Insurance Companies. Actual coverage is subject to the language of the policies as issued.

ePolicy is not available for yacht policies; automobile policies in HI, KY, NJ and VA; policies in NC except for Masterpiece® Excess Liability; TX Homeowners; PAF policies expatriate; or policies that are billed directly through an insurance agent.

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