



IMPORTANT NOTICE



From Chubb Property Manager

***We're here
when you need us most.***

In order to aid our policyholders as quickly as possible after a catastrophic event like the one that has recently hit your area, Chubb deploys a team of “first response” employees to assess the level of damage. As a member of this team, I stopped by today to check on your safety and the condition of your home. A “curb-side” assessment of your property indicated the following:

- ☐ Your home appears to have received little or no damage. If, upon closer inspection, you discover there is damage to your home or contents, call **1.800.CLAIMS.0** to report a loss as soon as possible or contact your agent or broker.

- ☐ Your home appears to be damaged. I have photographed the exterior damage and can submit a claim on your behalf if you contact me at the number below with approval to do so. (You or your agent or broker can also submit the claim directly by calling **1.800.CLAIMS.0** at any time). Once your claim is reported, our goal is to contact you within 24 hours to begin the claim handling process. Chubb strives to help make this stressful time as easy for you and your family as possible.

Please read the back of this door hanger for additional safety tips.

Chubb Representative

Phone

Email

Date



After a catastrophe

- **Be cautious around structural damage.** Do not enter your home if you smell gas or there are floodwaters around the building. If you have any doubt about structural stability, do not enter until a qualified building inspector or structural engineer evaluates your home.
- **Use caution in flooded areas.** Floodwaters may be contaminated by agricultural or industrial chemicals or hazardous agents. Standing water can also be electrically charged from underground or downed power lines. As little as six inches of water may cause you to lose control of your vehicle, so do not drive across flowing water.
- **Check utilities for obvious damage.** Visually inspect gas, water and electrical lines and appliances for damage. Contact your utility company immediately if repairs are needed. If gas is leaking, turn off the main shut-off valve, leave your home immediately, and call a professional for service. Check with local authorities before using any water.
- **Continue taking precautions.** Use a flashlight for emergency lighting instead of candles with potentially hazardous open flames. Only use tap water for drinking and cooking after local officials have reported that it is safe to do so. Be sure to throw out any food that may have spoiled in your refrigerator.
- **Use the phone for emergency calls only.** Avoid making non-essential calls or make calls as short as possible to keep phone lines and cell service available for people who may need emergency assistance.
- **Take steps to control the damage.** Prevent further damage to your property by making quick temporary repairs. This may include contacting professionals to help board up damaged walls or windows, tarp your roof, or extract water. Fully repair any damage as soon as possible.

Report a loss as soon as possible

In the event of a loss, prompt claim reporting can make all the difference.
To report a loss anytime, anywhere:

CHUBB CLAIM HOTLINE: 1.800.CLAIMS.0 (1.800.252.4670)

WEB: Visit www.chubb.com and click on "Report a Loss."

FAX: 1.800.300.2538

Chubb refers to the insurers of the Chubb Group of Insurance Companies. Chubb Personal Insurance (CPI) is the personal lines property and casualty strategic business unit of Chubb & Son, a division of Federal Insurance Company, as manager and/or agent for the insurers of the Chubb Group of Insurance Companies.

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**CHUBB
PERSONAL
INSURANCE**

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